

QUALITY POLICY

IMOPAC is a company dedicated to the design, manufacturing, assembly, marketing, and distribution of quick couplings and accessories for fluid handling systems.

The company declares that quality is a permanent objective across all its products and services throughout the organization.

The Management of IMOPAC is firmly committed to the implementation and maintenance of a Quality Management System based on the UNE-EN ISO 9001:2015 standard. This system relies on the responsibility and participation of all IMOPAC team members and is based on the following principles:

1. Understanding and fulfilling the needs and expectations of our customers, as well as the relevant requirements of interested parties related to the Quality Management System.
2. Identifying opportunities for improvement in our Quality Management System through regular reviews, ensuring its continued suitability and effectiveness in meeting the demands of an increasingly competitive market and a constantly evolving environment, and facilitating the continuous improvement of the organization.
3. Compliance with product requirements (legal, customer-specified, and those necessary for product performance), thereby reinforcing trust in our organization.
4. Proper provision and management of sufficient human and material resources, ensuring they are rational, cost-effective, safe, and appropriate to deliver the products and services requested.
5. Promoting excellence through the establishment of measurable objectives and targets, wherever possible, focused on areas identified as improvable through systematic and periodic evaluation of the Quality Management System.
6. Raising awareness, training, and motivating staff about the importance of implementing and developing a Quality Management System and its role in meeting expectations.
7. Maintaining a Quality Management System that encourages the active participation of all IMOPAC personnel and our customers, taking into account any proposed improvement suggestions with the aim of fostering continuous improvement.

The management of IMOPAC is committed to ensuring that its Quality Policy, as an integral part of its Quality System, is understood, implemented, and kept up to date at all levels of the organization, and is made available to all interested parties.

Likewise, IMOPAC commits to defining and updating these objectives into more specific targets, which will be periodically reviewed and approved by management.

Alcorcón, May 3rd, 2023

Laura Rey / Eva Gudín

General Management